



# **MUNICIPAL CAMPING** \*\*\* ESSI - LA POINTE DE GRIGNON



# GENERAL CONDITIONS

# CONDITIONS OF ADMISSION AND POLICE FORMALITIES

To be allowed to enter, settle in or stay on the > No violent or disturbing games can be campsite, you must have been authorized by the manager or his representative and must comply with these regulations. Minors unaccompanied by their legal representative will not be admitted. Anyone who needs to stay at least one night on the campsite must first present their official identity document to reception.

The information recorded is strictly reserved for the use of the campsite administration. In accordance with articles 39 and after. of law number 78-17 of January 6, 1978 relating to data processing, files and freedoms, any person may obtain communication and rectification or deletion of information concerning them by contacting the reception

#### **BOOKING**

After the reservation by email or through the website, the rental of the pitch or accommodation only becomes effective after reception of the requested deposit and the confirmation email.

### **FACILITY**

The tent, caravan or camper van as well as all equipment must be installed on the pitch indicated upon arrival at reception. Users must respect the general aesthetics of the campsite and the pitch assigned to them. Any tent or caravan left on site by the occupants beyond the end of the reservation period will be reported to the municipal police so that the latter can initiate the usual impounding procedure.

# RECEPTION DESK

You will find the opening and closing times there. Outside of these hours, a telephone hotline is available on 06 30 96 58 83 only for emergencies. All information on the campsite's services is available at reception as well as various addresses which may prove useful. A complaints book and a special box intended to receive complaints are available to users.

## **FEES**

They are paid at reception. Their amount is established according to the rate set by the Municipal Council and displayed on site. They are due according to the number of nights reserved on the site and must be paid before any installation. Any early departure or cancellation without insurance will not give rise to a refund.

# **SECURITY**

- ➤ Open fires (wood, charcoal, etc.) are strictly prohibited. Only gas or electric barbecues are permitted. Stoves must be recent and kept in good working order. In the event of a fire, immediately notify management after calling for emergency services. Fire extinguishers can be used if necessary. A first aid kit is available at the reception desk.
- The management is responsible for the general supervision of the campsite. Campers'

personal property remains their responsibility and cannot be stored on site premises.

organized near the facilities. Children must always be under the supervision of an adult.

#### **VISITORS**

After having been authorized by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers who receive them. If they wish to take advantage of the aquatic pool, they must bring a swimming pool bracelet to the campsite reception and pay for access as displayed at the campsite entrance. Visitors' cars and other motorized vehicles are prohibited in the campsite, as campers registered on site are strictly prohibited from communicating their barrier code to anyone.

#### **NOISE**

Campground users are asked to avoid any noise or discussion that could disturb their neighbors. Sound devices should be adjusted accordingly. Door and trunk latches should be as discreet as possible. Silence is required between 10:30 p.m. and 7 a.m. and total silence between midnight and 6 a.m. The barriers are closed between 10 p.m. and 7 a.m. All vehicle circulation is prohibited during these times. Outside of these hours, traffic on the campsite is one-way and vehicles must not exceed 10 km/h for the safety of users.

# **ANIMALS**

Only 2 animals (excluding dogs category 1 and 2) are tolerated per location, tattooed and vaccinated. Their master must present the vaccination record under penalty of nonacceptance. Animals must be kept on a leash and cannot, under any circumstances, be left alone on the site, even when locked up. Owners are civilly responsible for their animals and must be insured accordingly. Any person accompanied by an animal that does not meet safety and hygiene conditions or likely to disturb the rest of other users of the campsite may be prohibited from entering or even expelled.

# CARE AND APPEARANCE **OF FACILITIES**

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, particularly sanitary facilities.

Washing is prohibited outside of the bins provided for this purpose. Campsite users must empty their wastewater into the facilities provided for this purpose. Household waste and recyclable waste must be placed in the bins located at the exit of the campsite. It is strictly forbidden, under penalty of sanctions, to place any bulky items there, other than those mentioned above.

Plantings must be respected: no nails in trees, no planting, no cut branches. It is also not

permitted to demarcate the location of an installation by personal means, nor to dig the ground. Any damage to vegetation, fences, grounds or campsite facilities will be the responsibility of the perpetrator. The pitch used during the stay must be maintained in the condition in which the camper found it upon entering the premises.

#### RENTAL INSURANCE

The customer must check with his insurance company that he has a resort extension as part of his home insurance contract and its warranty conditions. If this is not the case, the tenant is required to insure against the risks inherent to his occupation: namely theft, loss, damage to personal effects. He must also insure against damage to the rental accommodation or the campsite, whether caused by him or his companions. Customers must provide proof of their insurance at the first request.

#### RESPECT FOR STAFF

All residents must refrain from making disrespectful remarks towards the manager and staff of the establishment. Otherwise, the manager reserves the right to take sanctions.

# VIOLATIONS OF THE INTERNAL RULES AND REGULATIONS DISPUTES

In the event that a resident does not respect the provisions of these internal regulations, the manager or his representative, orally or in writing if he deems it necessary, may give the latter formal notice to stop the disturbance and to inform the municipal police. In the event of a repeated serious violation of the internal regulations and after formal notice by the manager to comply with them, the manager may terminate the contract immediately and definitively. The author of any breach or noncompliance with any of the provisions of these regulations may be prohibited from accessing the campsite without prejudice to the expulsion procedure which could be implemented against him. In the event of a criminal offense, the manager may call the police. Any disputes relating to the application of these provisions will be settled by the Site Director and, if necessary, by the Mayor or his representative.

Done in Ars-en-Ré, January 1st, 2024





# CAMPING MUNICIPAL \*\*\* ESSI - LA POINTE DE GRIGNON





# GENERAL CONDITIONS SWIMMING-POOL

Access to the swimming pool is free and strictly reserved for campsite customers.

#### POOL CAPACITY

50 people in the pool. Therefore, in the event of high attendance, access to the swimming pool may be temporarily suspended by campsite staff.

### **OPENING**

The opening hours of the swimming pool are displayed at the entrance to the swimming pool and at reception. The management reserves the right to modify schedules or close the swimming pool, in particular for technical, hygiene, safety or other reasons.

#### **USER CLOTHES AND BEHAVIOR**

Swimsuit is obligatory. Wearing long shorts, Bermuda shorts and T-shirts in the water is prohibited.

Any act or behavior likely to undermine decency, the tranquility of bathers and the cleanliness of the establishment is strongly prohibited (pushing, running, shouting, diving, playing ball, etc.). It will be sanctioned by immediate dismissal from the pool.

To respect the calm and privacy of users, music without headphones is not permitted, as is taking videos.

#### HYGIEN

Animals are strictly prohibited within the pool area.

It is imperative to remove your shoes upon entering and place them in a locker provided for this purpose.

Showering as well as going through the footbaths are obligatory when entering and leaving the pool.

Access to the pool is prohibited to people suffering from illnesses whose external effects may cause discomfort or contagion to others as well as to people in a state of obvious uncleanliness.

Each bather will ensure order and cleanliness within the pool area, particularly in the changing rooms and toilets; drinking alcohol or smoking are obviously prohibited.

# RESPONSIBILITIES AND MONITORING

The swimming pool is not supervised.

Minors must be accompanied by their parents who are responsible for their sole supervision. This is why access will be refused to any minor requesting the opening of the secure gate to campsite staff.

The management cannot under any circumstances be held responsible in the event of an accident.

**SANCTIONS** 

Violators of these provisions may be excluded from the swimming pool at any time by staff.

Done in Ars-en-Ré, January 1st, 2024